



Health System & CBO Partnerships:

Creating the Building Blocks for Whole-person Health by Strengthening Capacity & Partnership

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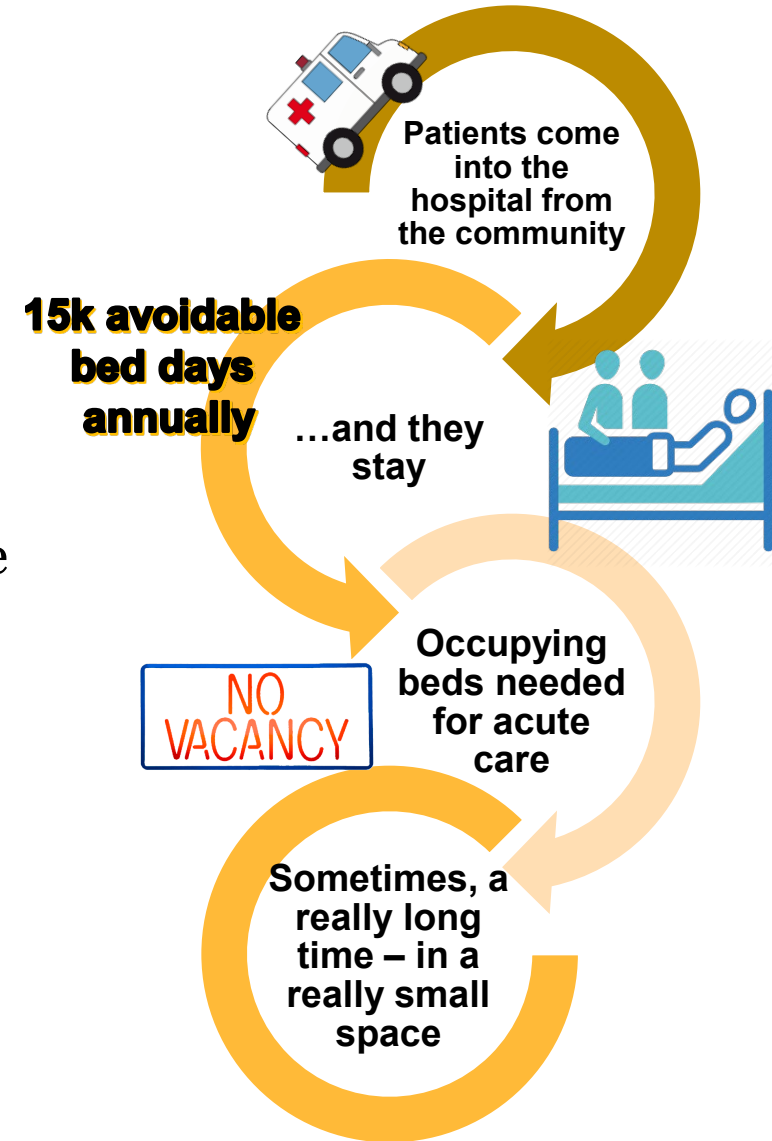
WellSpan Special Programs

Problem Statement:

A subset of our patients are not able to leave the hospital when clinically ready, which halts their recovery and impacts quality of life. Patients do not receive the ambulatory care they need. This creates safety issues for patients and staff. It also increases the cost of health care unnecessarily.

Vision:

Using data, we will identify root issues causing this problem. Through collaboration with our community partners, we will develop innovative ways to reduce these barriers and improve outcomes for our patients.



What does Arches to Wellness offer patients?

Care Management

- Regular in person connection with care management to address social driver of health needs while also focusing on recuperation

Connection

- Arches staff work with patients to connect them to a medical home, evaluate insurance, facilitate home health needs, secure transportation to follow up appointments and specialists

Rest & Recovery

- Ultimately, offers those with unsafe housing situations the time to rest in a safe place while focusing on their health

Arches to Wellness Program provides high quality, informed, patient center care for those in need of a short-term place to heal while experiencing homelessness.

Community Partners as the backbone of Arches to Wellness:

How do we make this work?

- Creates strong connections with community partners working with vulnerable populations
- Bed rent structure
- Weekly patient updates
- Monthly Operations call to assess wins and identify areas of improvement
- Collaboration with the shelter teams for best patient outcomes, both programs work together to offer patient supports
- Shelter provides laundry, daily meals, and an onsite presence 24/7

Lebanon

FRESH Start
Emergency Shelter

Adams

SCCAP (South Central
Community Action Programs)

Franklin

Community Cares Family
Shelter – St. Andrews

York

Lifepath Ministries
(beds located at mens,
women's, and family shelter)

What does Arches to Wellness offer patients?

Access

↑ connection to primary/specialty care, medication compliance and treatment plans

↓ 80% reduction in ED visits following supports

Utilization

>170 patients supported annually (across 22 beds)

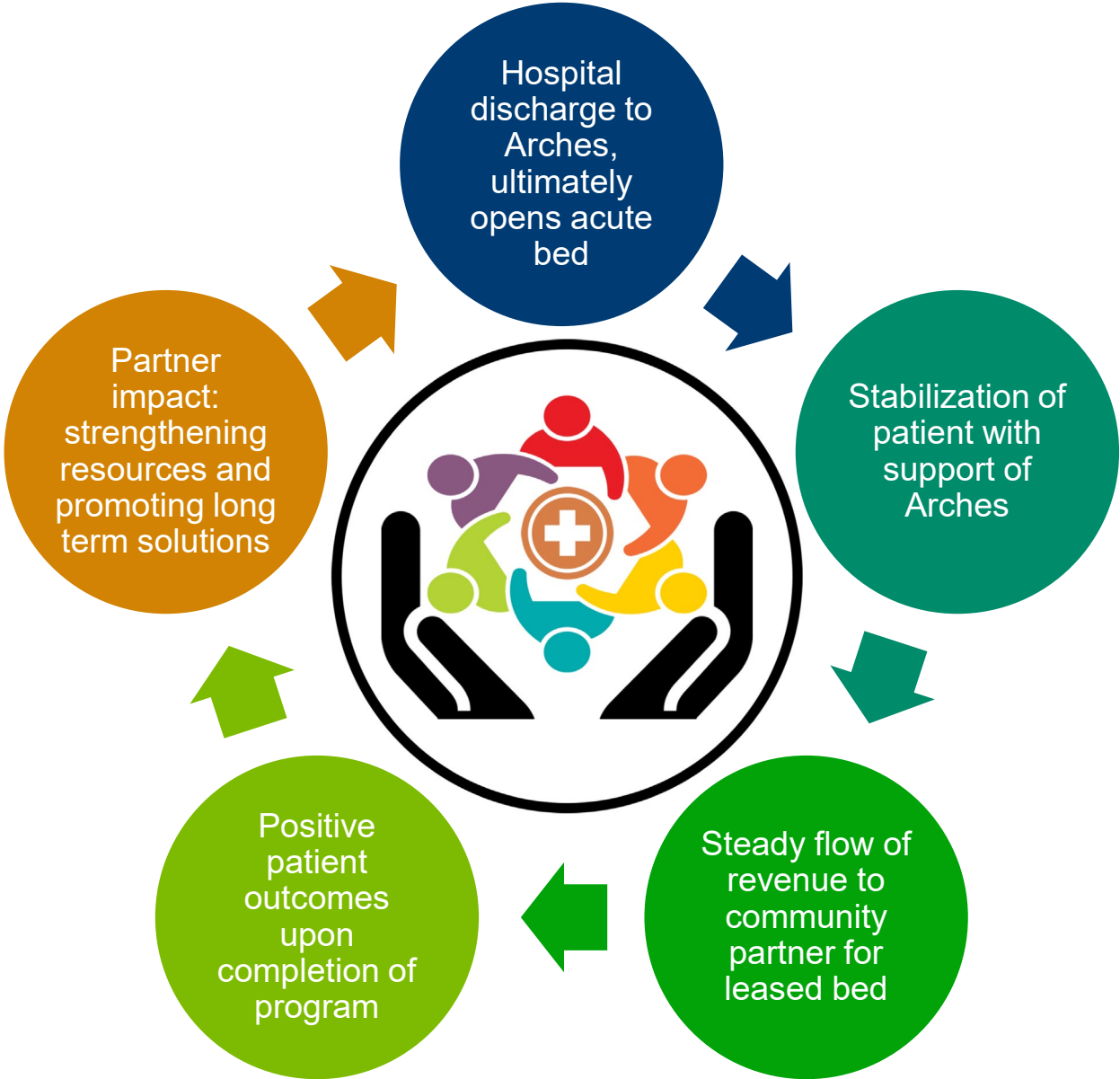
~8,030 avoidable bed days saved annually = \$4.8M

Addressing SDoH Barriers

88% connection to permanent housing

Connection to food benefits, ID/Birth Cert., Insurance, transportation and other resources

What does Arches to Wellness offer patients?



WellSpan Health & Lebanon County Christian Ministries – Chris, a story of success



Questions

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